



900 Number Rule

Pay-Per-Call Billing Rights Summary

In case of errors or questions about your bill

If you think your 900-number (pay-per-call) telephone bill is wrong, or if you need more information about a 900-number call billed to your account, let us know as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which an error or problem appeared. Call us on the telephone number (or write to us at the address) listed on your bill and give us the following information.

- Your name and telephone number
- The dollar amount of the suspected error
- A description of the error (if you can, explain why you believe there is an error. If you need more information, describe the item you are unsure about.)

[If written notice is required] You must notify us in writing. If you do not, we are not obligated to respond to our inquiry.

[If oral notice is permitted] You may call to notify us of your billing error. If a question arises about whether you properly notified us, we will assume you did, unless we can show you did not.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your billing error, no one can report you as delinquent or take any action to collect the amount you question.