ONE COMPANY TO MANAGE IT ALL

Internet and Computer Services Should Be Managed Together

In order to have Internet (aka Wi-Fi, Broadband, DSL, Fixed Wireless), you must choose an Internet Service Provider (ISP). An ISP is a company that provides subscribers with access to the internet on a subscription basis with a monthly fee.

Most people believe that their ISP provides security with their connection, and to an extent, the ISP does. So how do you know if your network is secure and being properly monitored and maintained? You have a Managed IT or Computer Services provider do it for you.

Managed IT Services (MSP's) refers to outsourcing the organization's computer operations to an expert third-party organization. There are many advantages in hiring a Managed Service Provider including 24/7 monitored and managed security, proactive support and maintenance, strategic planning, and simplified budget and cost management, just to name a few.

But what are the advantages of having your Internet Service Provider and your Managed Service Provider be one company?

- **One company, one bill:** No more sifting through invoices from multiple vendors that often include surprise charges.

- **The company is already familiar with your network:** Results in faster response times and minimizing downtime by having departments that work directly together in the same location.

- **No gap between your business and technology vendors:** Your ISP/MSP works directly with third-party vendors for software programs, cloud hosts, programming interfaces, and suppliers.

- **Local customer support with 24/7 on-call technicians:** Because all our technicians, in all departments, work so closely together, whether it be a software issue, equipment malfunction, or an Internet issue, there is always a local technician available to respond immediately to your trouble.